

To all customers.

July 9 2013 Konami Digital Entertainment Co., Ltd.

Reporting unauthorized logins to the KONAMI ID Portal Site and requesting that customers change their passwords

Konami Digital Entertainment Co., Ltd. gives its heartfelt thanks to all customers who use Konami products and services

It has come to light that 35,252 cases of unauthorized logins to the KONAMI ID Portal Site have occurred using IDs and passwords that appear to have been leaked from an external service provider. Currently, Konami has taken measures to ensure that logins cannot be performed using IDs and passwords involved in these unauthorized logins, and as we contact affected customers individually, we request that customers change their passwords. Konami sincerely apologizes for the trouble this has caused to our valued customers.

The situation including causes and damage incurred is as follows.

1. Situation (causes and damage incurred)

- On July 8th, a large number of access errors were detected, and a survey was commenced.
- Unauthorized logins: 35,252 cases (login attempts: 3,945,927)
- Period in which unauthorized logins were detected: Thursday, June 13th, 2013 Sunday, July 7th, 2013.
- Customer information that may have been exposed: name, address, date of birth, telephone number, and email address.
- No changes to customers' personal information, or unauthorized usage of paid services, have been detected.
- Measures have been taken to ensure that IDs and passwords involved in these unauthorized logins can
 no longer be used to log in, and affected customers have been notified by email.

2. Prevention measures

Konami has strengthened its security and raised its monitoring level, and measures have been taken to ensure that IDs and passwords involved in these unauthorized logins can no longer be used to log in.

3. Request that customers change passwords

The IDs and passwords used in these unauthorized logins appear to have been leaked from an external service provider. We request that those customers who use the same password for both their KONAMI ID and external services change to a new and different password.

For changing passwords, please follow the directions listed at the links below.

[Important request] About ID and password management http://www.konami.jp/osirase/130415/

Please reset your password via "Reissue password" below https://id.konami.net/entry_reminder_pass.do

KONAMI OTP (one time password) service details https://id.konami.net/otp.do

[Inquiries concerning this issue]

http://www.konami-digital-entertainment.co.jp/en/inquiry.html